Dear Marc,

The compassion you show to the people we serve is an inspiration for us all. I've noticed how you treat everyone with respect and kindness, no matter what the situation is. We both know how stressful it can be for the people who find themselves in need of the services we provide, and your words and actions go a long way toward helping them keep their dignity. I just want you to know that your work hasn't gone unnoticed.

Thank you for all that you do.