

## Appendix 3: Staff meeting agenda

**Agenda for** 20 **.**

No.	Item	By	Max. Time (minutes)
1.	Latest QM findings		
2.	New work shop equipment		
3.	Recent customer feedback		
4.	Recent updates from DVSA (SNs, system updates, DVDs etc)		
5.	Staff suggestions/improvements		
6.	Discussion on		
7.			
8.			
9.			
10.			
Attendee Notes			