Carmen Benjamin

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**Resume Summary**

Energetic IT Project Manager with 8+ years of experience in planning, controlling, executing, and closing various IT projects. Managed all phases of $14M deployment of CMS for Lyndl Inc. and closed before deadline. Achieved 70% process time savings through implementing process automations and IT upgrades at ZynTec. Keen to leverage expertise at BrynBot.

**Work Experience**

IT Project Manager

Lyndl Inc.

2017-

* Managed a team of 15+ IT experts from all over the world.
* 90% of IT projects were completed ahead of schedule and within budget.
* Patched/upgraded 800+ servers, applications and databases.

**Key Achievement**

* Managed $14M deployment of CMS at 15% less cost than budgeted and 2 weeks ahead of schedule.

IT Project Manager

ZynTec

2013-2017

* Managed a team of 8+ IT experts including developers and UX.
* Created SAP system for new affiliate which supported 150 key users.
* Delivered budget management program to manage $250M marketing budget.

**Education**

2011-2013, M.A. Business Administration

New York University

2009-2011, B.A. Front End Web Development

New York University

**Skills**

* UX/UI & digital products
* Project management
* Time management
* Leadership
* Excellent knowledge of all major operating systems
* Strategic planning

**Additional Information**

* PMP certification — Project Management Institute
* IT Service Management
* Spanish — B2