From,

Peter Dacosta,

Service Incharge,

“Express Service”,

California

22 June 2013

To,

Mr. Paul,

Manyavar stores,

California

Sub: Expressing gratitude for referring our company

Dear Mr. Paul,

I would sincerely like to thank you from the bottom of my heart for recommending us to “Express Delivery” service. It is a pleasure to work with them. Your belief in us has made us work more efficiently to come up with your expectations.

Mr. John William was very satisfied with our customer service experience and has placed a huge order with us for delivery at his doorstep. This all has happened only because of your recommendation.

I, once again, would like to express my gratitude towards you for referring us to your closed ones. Your effort in this regard is truly appreciated.

Yours sincerely,

Peter Dacosta

Service Incharge

“Express Service”