From: Valeria H. Peralta – General Manager  
To: Employees of the company EXPERTOS EN MARKETING S.A.C (Customer service department)  
  
Dear employees:  
  
I am very pleased to be able to address all of you and express my most sincere gratitude for being a key part of our organization, without you we wouldn’t have managed to be the successful company that we are today.  
  
Therefore, I want to express on behalf of the entire company our deep appreciation, **sincere and true in this special time such as Christmas and New Year, hoping that in this New Year all your wishes, goals and desires are fulfilled**.  
  
Our clients keep expressing how pleased and satisfied they are with the service that you, our employees, provide to them day to day and that gives us great joy and satisfaction, because we know we can count with your commitment to achieve all our organizational objectives; such as this year’s Christmas campaign, which I'm sure will be very successful thanks to all your effort and commitment.  
  
I say goodbye to every one of you **hoping you celebrate Christmas with the people you love and welcoming baby Jesus in your hearts**.  
  
With all our appreciation,