**INSURANCE AGENT RESUME**

Anna Evans

Licensed Insurance Agent

Columbus, GA

(510) 555-5518

aevans@example.com

**EMPLOYMENT HISTORY**

**Licensed Insurance Agent 2020 - Present**

**Aflac Columbus, GA**

Planned successful strategies to identify and develop new accounts.

**Insurance Service Representative 20XX – 20XX**

**Aflac Columbus, GA**

* Perform general functions of office administrative and customer service representative.
* Maintained an excellent rapport with clients as I provided availability for customer service
* Worked with business owners to explain the benefit of offering Aflac products to their
* employees.

**Customer Specialist 20XX – 20XX**

**Speedy Cash Chandler, AZ**

* Handle customer complaints and take appropriate action to resolve them.
* Enroll beneficiaries compliantly and efficiently into selected Medicare Health Insurance,
* prescription drug and ancillary plans by reading scripting verbatim.
* Achieved sales goals offering enhancement products and scored in top 10% of my peers on
* team.
* Cover supervisor calls to facilitate problem resolution.
* Created procedures for repairing common system malfunctions and deficiencies.

**SKILLS**

* Communication
* Positive Shopping
* Allstate Billing
* Statements
* Sales Floor
* Phone Calls
* Financial Resources
* Personal Networks
* Casualty Insurance
* Different Companies

**EDUCATION**

Bachelor's Degree Business 20XX- 20XX

**American InterContinental University • Chandler, AZ**