**COMPLAINT ABOUT POOR SERVICES**

Sasha Sloan,

Customer Service Manager

Acme Company

100 C, 24th Street

San Francisco,

California 10026

Subject: Poor Wi-Fi Connection Since Last One Week

Dear MS Sasha,

I, Carrie Jackson, would like to file a complaint about the poor Wi-Fi\_\_\_33 service provided by your company. The Wi-Fi\_\_\_33 hasn’t been working properly for the past one week and the speed is extremely slow.

Since I work from home, I’m not able to do any of my work because of network issues. I have raised the complaint so many times, but I haven’t received any resolution yet.

I request you to please resolve this issue on a priority basis or else I’d have to stop using your services. Also, I’m not going to pay for the connection until and unless the problem is resolved.

Regards,

Carrie Jackson

260 W, 44th Street

New York City,

NY 10036