**RETAIL MANAGER RESUME**

Ivy Haddington

Jackson MS

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**Summary**

Efficient and energetic Retail Manager with 15+ years of experience driving increased customer traffic and sales by creating a friendly shopping environment. Effectively instills customer service skills in all employees with comprehensive training and rewards programs.

**Education**

LONGFORD TECH

Aug '01-May '03

Associate of Arts in Retail Management

**Experience**

**RETAIL OCEAN, Retail Manager**

Jul '19 - Current

* Manage hiring, scheduling, ordering and inventory duties.
* Collaborate with General Manager, vendors and Merchandisers to ensure smooth operations and consistent stock levels.
* Implemented Employee of the Month program to boost staff morale and encourage excellent service; reduced customer complaints 30%.

**CLOUD CLEARWATER, Retail Manager**

Aug '15 - Jul '19

* Managed 35+ employees, including hiring, training, scheduling and promotions.
* Conducted weekly inventory and placed orders; came in under budget 95% of the time.
* Collaborated with Merchandisers to reorganize store based on best-selling items, trends.

**Skills**

* Inventory & ordering